

TO A ANNUAL REPORT

FCA ANNUAL REPORT 2019-20

VENERON
THE CHARPS

FINANCIAL
SUMMERS

SUMMERS

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COMMUNITY
INDICTOR

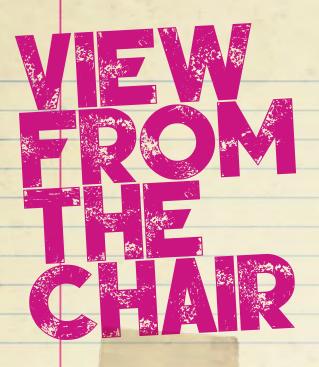




our home - Fearon Hall

4444

The urban
village hall
in the heart
of Loughborough



After an improving set of results in 18/19 we were confident that this trend would continue into this financial year. It is pleasing to report that this was indeed the case.

With a strengthened team consisting of a new Activities Co-ordinator and Café Manager to support Meg, our Centre Manager, we have been able to welcome more users to the Hall, deliver a better experience and benefit from improved financials which has seen us return an increased surplus profit.

The year has seen us update the infrastructure at the Hall with new networking, wifi and improved back office function, better security with controlled fob access and exterior lighting. These improvements are much needed but are just the first steps in our drive to bring the Hall into a more tech savvy era, allowing us to better deliver on our real raison d'être – to be a centre that delivers.

There were many highlights during the year but a few make for a particular mention:

Picnic in the Park. Due to the horrendous weather conditions the usual venue of Queen's Park was not able to be used. With less than 24 hours notice everyone stepped up to deliver the picnic, just not at the park but at the Hall!

Christmas Dinner on Christmas Day. For the first time we were able to facilitate the Hall being open on Christmas day to allow a team of volunteers to provide a three course Christmas dinner to those most vulnerable members of our community. We take our hats off to those who gave up their time to make this such a special event.

444 Summer Club. Part of the Leicestershire Holiday Activities & Food Programme to bring school age children into the Hall for activities, breakfast and lunch over the summer holidays.

Beat the Winter Blues. Funded by the Diocese of Leicester Growth Fund to offer free hot meals and social activities throughout January, February and March to those most in need.

We are grateful for all of those organisations who have helped fund us throughout the year - both large and small and all those volunteers who so freely give of their time. Forgive me if I do not mention you all by name but know that you are greatly appreciated.

These highlights, combined with our regular programme of events and activities have continued to make the Hall an inviting and vibrant place to be. Connecting people through food and opportunity.

No-one can publish an annual report in 2020 without referencing COVID 19 and the impact on the Association. We entered into lockdown toward the end of March and the short and long term impact will have a profound effect on us all.

We are blessed with a wonderful team and supportive partners but 2020 will challenge us all to our core. I pray that we will all still be healthy this time next year and that the Association will survive these most challenging of times.

The next year will also be my last as chair of trustees. It has been one of the most fulfilling roles I have carried out and if I can help steer us through the COVID 19 crisis then it will be a good time to stand aside and let one of our new and more enthusiastic trustees help us to the next level.

I would like to end by paying tribute to those close to us who we have lost. Our regular users David Patterson, Pam Muir, John Doherty, and our close community partners Kev Ryan and Marion Smith. Finally, I wish one of our longest serving volunteers, Andrew, a speedy recovery from a stroke. Whilst we must be sound custodians of Fearon Hall the building, it is people like these that make us a community centre.

Andy Rhodes Chair of Trustees August 2020



I am pleased to report that the Association made a small surplus of £4,440 in the year to March 2020. Room hire, our main source of income, went up by £16,914 as the management team and volunteers focussed on attracting new users.

We continued to receive support from Charnwood Borough Council through the Strategic Partnership Grant, and we also raised a further £7,500 of grant funding to cover the new Activities Coordinator role.

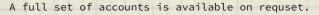
More users in the Hall inevitably meant that some costs went up during the period. Salaries by £9,294, repairs and maintenance by £9,919, and gas and electricity charges by £2,690.

The Coronavirus pandemic coming in March has had little impact on this year's results. The next 12 months however will be very challenging. Despite that, I am confident that with the Association being in a much stronger position than in recent years, both financially and in stewardship, we will be able to adapt and evolve to meet this challenge.

Michael Welbourne Treasurer August 2020

BALANCE SHEET AS AT 31 MARCH 2020

BALANCE SHLLI AS A	2020		2019	
FIXED ASSETS		7990		5741
CURRENT ASSETS Debtors Cash Bank	9468 770 34540 44778		13256 737 26508 40501	
CREDITORS Due within 1 month	34652	10126	28358	12143
TOTAL NET ASSETS	4	18116		17884
PROVISIONS FOR LIABILITIES & CHARGES		19750		23958
TOTAL ASSETS LESS CURRENT LIABILITIES		(1634)		(6074)
UNRESTRICTED FUNDS Accumulated Fund	9-1	(1634)		(6074)







charnwood Arts return

Charnwood Arts Party February 2019

Charnwood Arts is now living on the first floor and are involved in arts activities throughout Fearon Hall. In February we were delighted to celebrate their return.



Transition Loughborough

Transition Loughbrough have joined the Fearon Hall family renting our garage for their HQ. We are delighted to make our connection more formal as we share so many common goals around food, sustainability, growing skill sharing, and community development. Their priorities and means to achieve them are driven by the desires of people locally. You might have attended some of the events they have run at the hall. Seed Swaps, repair cafés and apple pressing.





THE ON THE THE

All Saints with Holy Trinity Loughborough's Historic Parish Church





JOIN US HERE THIS SATURDAY ON THE PARISH GREEN

LIVE MUSIC & ENTERTAINMENT • CHURCH TOWER TOURS • DOG SHOW • ARTS & CRAFTS STALLS • BRIC A BRAC • FOOD & DRINK • FUN & GAMES • BOUNCY CASTLE • AND MORE...

Fete on the Green Summer Fair July 2019

Our annual summer fair in conjunction with All Saints Church also included Equality Action who were celebrating their 50th year. There were lots of stalls inside and out and activities inside the church. Despite the poor weather £1,500 was raised with Fearon Hall receiving £500.



Apple pressing

FEARON HALL FAIR TRADE & GREEN LIVING FAIR TRADE & GREEN LIVING Rectory Rd. Loughboroug Sat 12th 11 am Sat 12th

Autumn Fair & Gaming Day August 2019

In August 2019 an autumn fair was planned which included stalls, apple pressing, and also a family gaming day upstairs in the ballroom. The event was a great success and a total of £800 was raised for Fearon Hall.



Family gaming

Beat the Winter Blues January to March 2020

Funding was applied for from the Diocese of Leicester to support our kitchen project and to also offer warm hearty meals for the elderly, homeless and vulnerable during the colder winter months. The majority of the funding requested was received and we set about planning a timetable and menu to be offered free of charge over the whole 3 months. The project was extremely well attended, we hoped to feed 20 people per day but regularly had 30 turn up for food and drink. This project is still being asked for today, a full 6 months after it ended.





Community Café at Fearon Hall Rectory Road, Loughborough 07783 019614

cafe@fearonhall.org.uk

Tuesday -TAKEAV

Cafe in the Hall

The Café made some changes last year. It launched a new take away sandwich menu and a Friday brunch club. The bacon rolls are very popular and have achieved a bit of a reputation with local offices, who order them regularly.



Filled Baps

Brown or white Egg mayo & cress [v] 2.00 2.00 Cheese [v] 2.00 Cheese & tomato/onion (v) 2.20 Ham & mustard/tomato 2.20 Tuna & cucumber/sweetcorn 2,50 Ham. & cheese Egg mayo and bacon Bacon and avocado

0.60 Ready salted crisps 1.00 Bottled water (still/sparkling) 1.00 Coke/diet coke

2.50

2.50

Healthy Option

2.50 Overnight oats Dairy free, contains nuts Please ask for today's flavour

Friday Brunch Available Fridays

	Z.UU-
Sausage in a roll Bacon and sausage in a roll	2.50
add an egg	0.50

Bakes and Cakes Selection of handmade treats Please ask about the days choices

Please order before 10.30am 07783 019614

cafe@fearonhall.org.uk

Orders can be collected after 11.30am FREE DELIVERY on orders over £10

LRS LEICESTE



Special events catered for, please ask

4.4.4. Summer Club July to August 2019

Summer 2019 saw the hall host the 4.4.4. club and the café was tasked with providing healthy lunches, in line with government guidelines, for the children attending the club during the summer holidays.

Yum!

22 JULY-15 AUGUST 2019 FEARON H FOR THE PROGRAMME NUME ALUMO TO UUN FREE TASTER UNI Monday 15 July 10am-2PM Fearon Hall Rectory RD with criteria applies. LIMITED PLACES! consil office criterion mobali pro uk for info

Leicestershire County Council

M Barnardo's

Christmas Lunch December 2019

We prepared a wonderful 3 course Christmas dinner for our regulars, tickets were sold for £5 each and this included all food, drink and a raffle ticket. The event was once again well attended. The hall was decorated with fairy lights, staff & volunteers wore their best clothes and everyone had a fabulous afternoon.



Valentines Event February 2010

To say thank you, and to show how much we love the support you offer to our community and Fearon Hall we welcomed 50 local professionals for a get together. We provided a delicious choice of four different lunch bowls as trials for our new menu. The food was welcomed by all and some even had seconds. Loughborough students helped with preparing decorations for the event and the room looked beautiful filled with red hearts. We plan to hold a similar event annually.





Gifts galore

Shoe Box Appeal December 2019

This appeal saw us ask the people of Loughborough to donate a shoe box filled with items for one individual. This shoe box was to be presented to a person from our community who would not be receiving Christmas presents and would more than likely be spending Christmas alone. We received more shoe boxes than we could deliver, but everything was put to good use afterwards, and some items such as toiletries are still being distributed today. Each shoe box was labelled with an age group and male/female to ensure that everyone received something relevant.



Gaming Group Mondays

Monday afternoons meant that a group of young adults attended a darkened Ballroom, set up their gaming equipment and went about competing with each other and enjoying socialisation and conversation which would otherwise have been missing if these young adults had only participated in gaming from home. This project was fully supported by Graham from Social Services from the outset.



Games, games, games

Christmas Day Meal December 2019

Organised by 2 local ladies who have a passion for supporting the homeless and lonely. The ladies asked for offers of foods, gifts and clothing from local business and community members, and they were overwhelmed by the generosity. A three course meal was prepared and served on Christmas Day, 6pm until 11pm including drinks (non-alcoholic), entertainment provided and gifts for everyone who attended.

Adult Learning Courses February 2020

Adult Learning were introduced to the Hall and they offered some free courses which anyone could attend. The courses were focused around reusing fabric to save it going to landfill. Attendees made tote bags, shift dresses & aprons, the classes were full to capacity and Adult Learning have booked further courses in the next academic year.



Monitoring & Social Impact

Context

clear

positives and negatives

fulfilling charitable

Over the last 4 years we have developed a strong and respected monitoring programme which has clearly shown growth in use of the hall year on year. Our approach has been to demonstrate provision across our target categories, and to look at usage of key assets and the benefits this derives for the community.

2019-2020 saw positive and negative changes at the hall which influenced the ongoing development of our impact monitoring activities. The main changes were:

- A funded activities coordinator with specific responsibility for business development;
- Reduction in the available space for hire due to a new arrangement with Charnwood Arts balanced by their active role in organising events from the hall;
- Loss of a number of large groups who made regular bookings;
- Uncertainty in the period December-March owing to the unfolding Covid-19 pandemic.

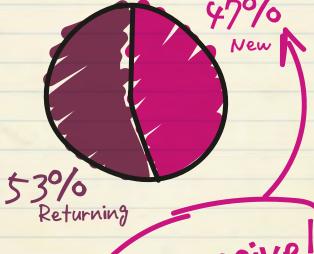
As a result, we have moved away from centralised collection of bookings-based data to an approach that is operationalised: collecting data directly from the core groups who contribute most to the fulfilment of our charitable aims. This provides a more responsive understanding of hall usage and social impact, although the scale of data gathering has been temporarily reduced.

Hall Usage

96 Groups used Fearon Hall during the year 2019-2020 (excluding bookings for private parties). This was a slight increase on the previous year (91 groups).

We saw slightly over half of last year's groups returning to the hall (53% of the total) and an impressive 47% new groups: a testament to the strong communication and engagement work conducted by our new activities coordinator.

Groups using Fearon Hall 2019 - 2020



npressive!)



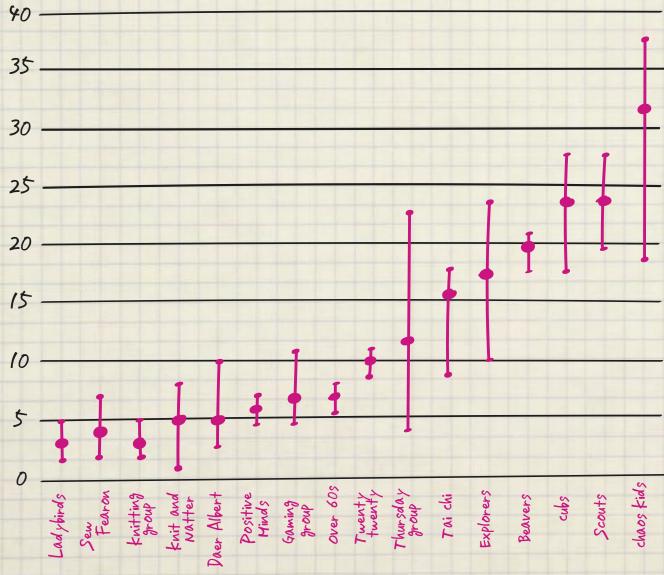
Although there is plentiful anecdotal evidence of the continued positive impact of the hall and its service provision on local people's lives, this year did not provide the opportunity for structured gathering of this qualitative data. As new staff and processes 'bed in' we intend to ramp up data collection particularly in relation to evidencing positive outcomes for our service users.

Attendance Insight

Attendance registers established by the activities coordinator and maintained by our core regular groups gives an insight into the diversity and stability of the groups who use the hall to deliver their community activities. We see that for the majority of groups attendance is stable with relatively little variation in the number of attendees. Where there is greater variation, the average attendance is generally closer to the maximum than the minimum. This suggests robust groups filling a clear need.

Groups fulfilling clear need!

Attendance at regular groups

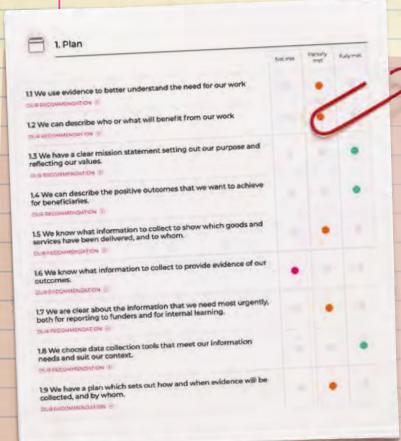




Inspiring Impact Framework

To assist in this refocusing of our impact monitoring, we have evaluated our data processes. We drew on the framework provided by 'Inspiring Impact' who promote good impact practice in the voluntary sector. Using their 'Measuring Up' self-assessment tool we rated ourselves in the planning, doing, assessing and reviewing phases of impact measurement. Drawing on the recommendations from 'Inspiring Impact', we have identified areas for improvement which will guide the ongoing development of our monitoring work.





1. Plan

Recommendations for 2020 - 2021:

- Our data was last assessed against neighbourhood statistics and strategic needs in our 2017 profiling analysis. Our needs assessment should be reviewed.
- assessment should be reviewed and updated.

 We have some qualitative evidence and case studies of the positive impact we have had on individuals' circumstances. We should strive to back this up with quantitative data and require a monitoring and evaluation plan to provide evidence of positive outcomes.
- As our service delivery model continues to develop, we must review the data we collect. For example, in the coming year we are launching a new model for our social and healthy eating objectives based around our new kitchen facilities, and this is an ideal time to define a new data collection plan.
- Recent successful funding bids suggest that we have the data and evidence that funders required. We should review this and ensure that best practice and lessons learned are recorded to support future applications for funding.

2. Do

Recommendations for 2020 - 2021:

- As we further decentralise our impact monitoring, we need to ensure that those who take on the data gathering responsibilities are fully supported in terms of the tools to use and the data required.
- We have defined policies and good practice around our data gathering and data storage. As more people become involved in this activity, we will need to ensure that standards are maintained.

2. Do

2.1 We collect proportionate amounts of evidence from our beneficiaries in order to measure our impact effectively

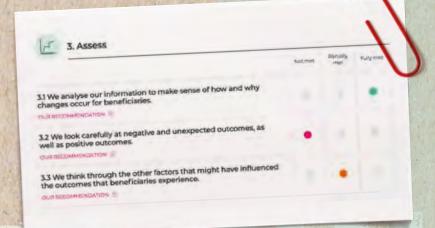
2.2 Before using any data collection tools we test (pilot) them to make sure they are fit for our purposes.

2.3 People are supported to collect data and understand what we need to collect and why.

2.4 We make sure that everyone understands why we are collecting information from them and how their data will be used.

2.5 We store and use people's data safely, respectfully and legally.





3. Assess

Recommendations for 2020 - 2021:

We should spend more time looking at the full context of our data and findings, and join our analysis up with other partners, especially as we participate in wider activities such as the parish green project and cultural quarter initiatives. We also have the challenge of relating Covid-19 impacts to changes in our service provision and reach.

4 Review



New kitchen

4. Review 4.1 We are open about our findings and share the results within and beyond our organisation. 4.2 We provide information about how our evidence was collected when we report our findings. 4.3 We use our findings to improve the way we deliver our work.

Challenges for the coming 12 months

We already have sight of some of the challenges we will face in the coming 12 months:

- the unprecedented societal challenges and changes to daily routines imposed by the Covid-19 pandemic; the impact of our ambitious plans for restructuring
- the hall starting with the kitchen facilities;
- additional pressures on local and national budgets.

This means that direct year on year comparisons of performance and outcomes will be very difficult. We must adapt our impact measurement to find ways to identify the most effective ways to meet our commitments to our local community and prove the benefit that we deliver. Drawing on our considerable experience in monitoring and impact evaluation we will ensure that we gather data in valid and reliable ways so that we can remain confident in the evidence that we provide to stakeholders and accountable for the actions that we take.

Hall, restructure?

